



# Building Resilient Laboratory Systems: Mitigation Strategies under Reduced External Support in Mozambique



# Presentation Outline

- Background
- Laboratory Network Management
- Financing
- Communication
- Mitigation strategy
- Lessons learnt
- Transition plan
- Next steps and technical assistance needs



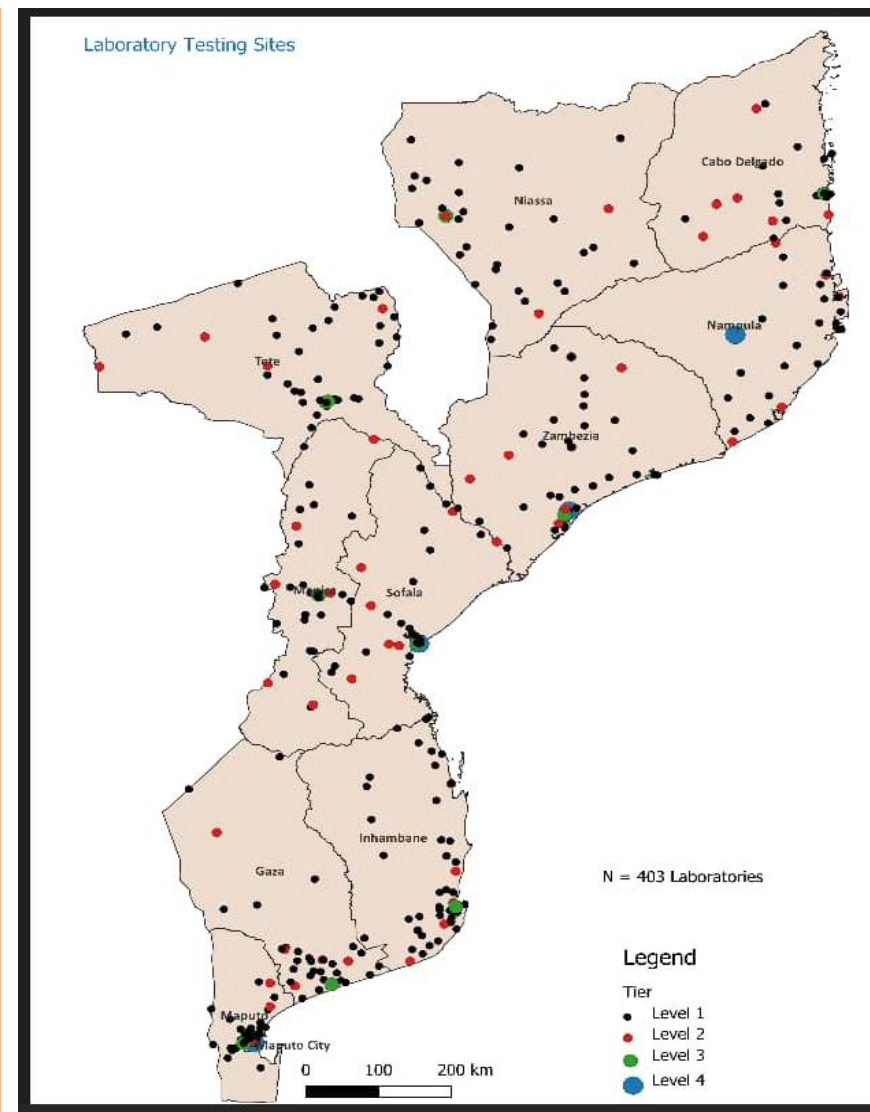
# Laboratory Network Management

**503 Labs (15 Molecular Labs)**  
27% coverage

**367 POC molecular**  
135 M-PIMA  
232 GXPRT

**41 conventional platforms**

**2.8-3.4** millions molecular tests  
**68-72%** average utilization rate





# Historic of Funding (1)

## U.S. funding previously support

### Supply chain & commodities

- Reagents and consumables (HIV VL, EID, TB, Hepatitis, Syphilis etc.)
- Lab equipment maintenance and service contracts

### Sample referral system

- Transport of specimens from peripheral health facilities
- Courier contracts and fuel for vehicles/motorbikes

### Human resources & capacity building

- Training of laboratory technicians
- Short-term staff contracts supported by partners







# Historic of Funding (2)

## Quality management & accreditation

- External Quality Assessment (EQA) panels
- Accreditation mentorship and audits

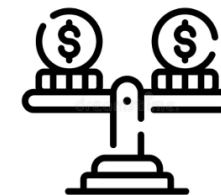
## Technical assistance

- Partner-supported supervision and mentoring
- Development of guidelines and SOPs

## Information systems & connectivity

- Laboratory Information Systems (LIS, DISA Link)
- Digital tools for result return (SMS platforms, dashboards)

**≈80% of laboratory costs are funded by partners.**





# Mozambique Response to the Funding pause



# Communication

## Engagement at Multiple Levels

### Provinces

- Shared updates on logistics and sample referral challenges
- Aligned priorities for service continuity

### Implementing Partners

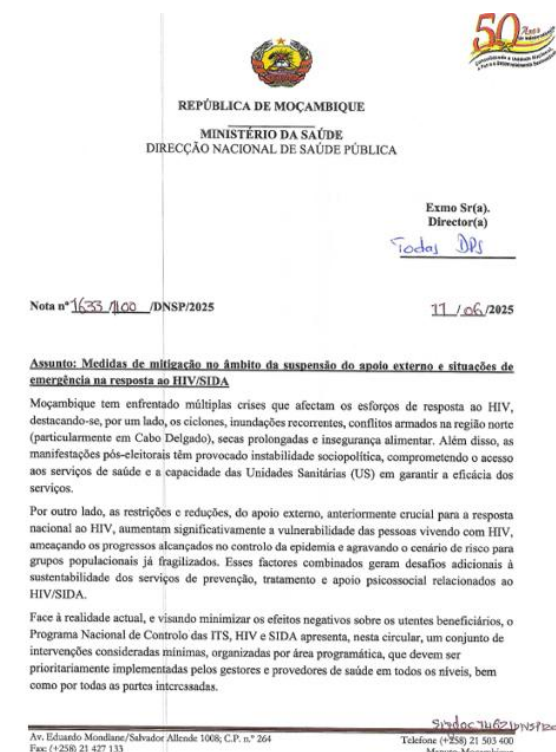
- Regular coordination meetings to reprioritize activities
- Joint planning of mitigation strategies

### Donors

- Transparent reporting on funding gaps
- Advocated for sustained support in critical areas

### Suppliers

- Negotiated flexible delivery timelines
- Explored local procurement and redistribution options







# Impact on Human Resources and Training (HR)







# Impact on HR and Training

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- Contract termination for technicians, counsellors, and support staff. Funding suspension placed ~20,000 professionals at risk.
- Immediate suspension of all training and mentorship activities.
- Drastic reduction of district and provincial QA supervision visits.
- Increased workload for remaining government health staff.
- Loss of specialized expertise previously funded by U.S. partners.



# HR & Training: Mitigation Strategy

**Internal Mentorship Model:** Implemented In-Service Training and a Peer-to-Peer mentorship model for suspended programs.

**Targeted Capacity Building:** Training focused on new mitigation strategies and activities, such as PSC and VISITECT.

**Protocol Quality Approach:** Established a strict rule for sites without the required training for sample collection type must not switch (e.g., from liquid plasma to dried plasma). This assured quality in the absence of QA supervision.



# Commodities: Impact on Reagent and Consumable Acquisition





# Impact & Mitigation Measures Implemented

- Delays and shortages in procurement of key diagnostic supplies.
- Forced prioritization of Viral Load (VL) testing for suspected treatment failure.
- Increased pressure on HIV and TB testing platforms.
- Reduced availability of essential consumables for molecular testing.

**Prioritization and Rational Use:** Implemented strict criteria for Viral Load testing, focusing on patients with suspected clinical treatment failure rather than routine annual testing.

**Alternative Sample Types:** Adopted the use of DBS/PSC (Plasma Separation Card/Dried Blood Spot) for Viral Load testing, which optimizes reagent use and accommodates less frequent SRS.

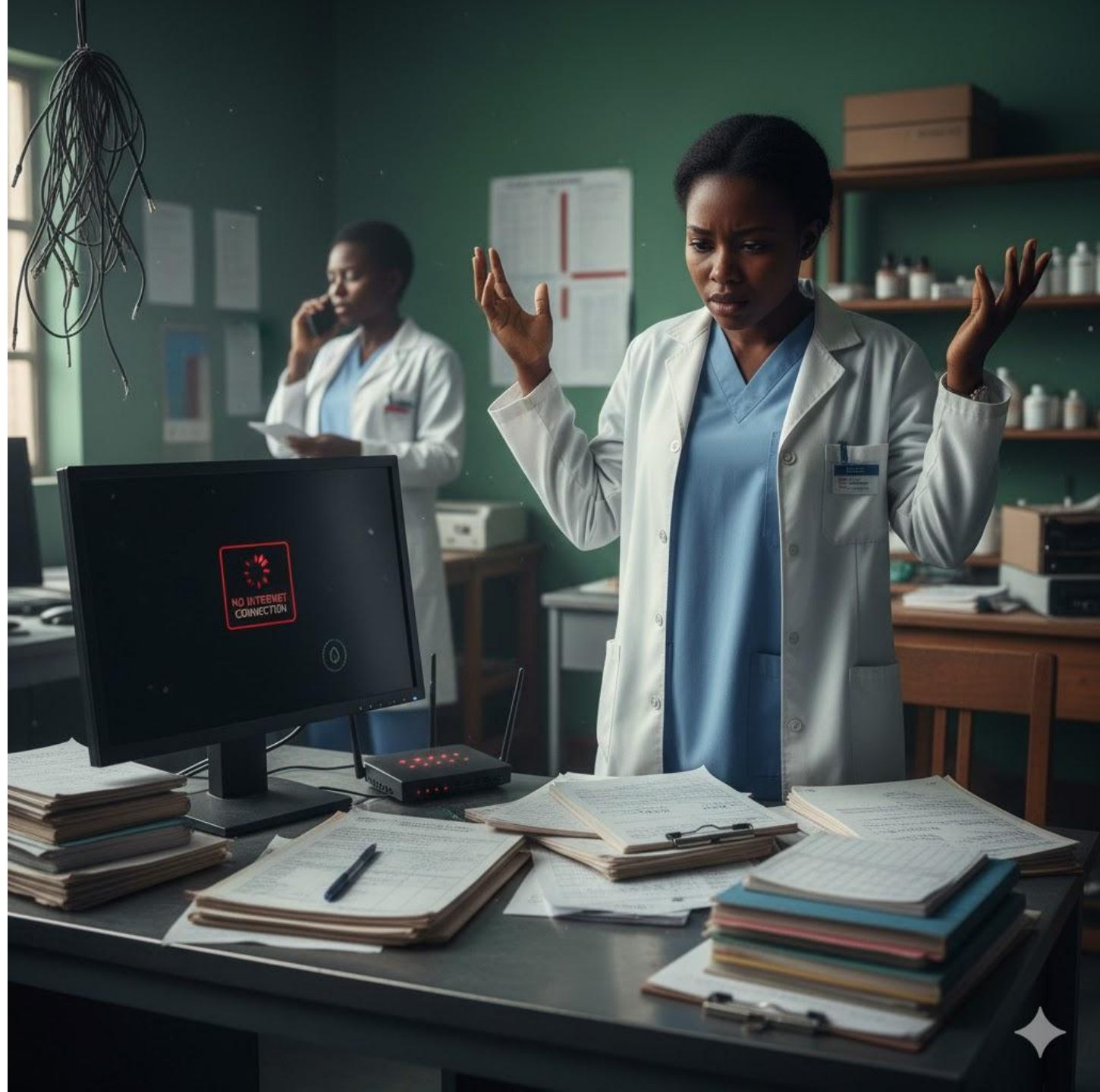
**Contingency plan for TB:** Reoriented primary diagnosis for Tuberculosis (TB) to use smear microscopy as a low-cost screening tool before molecular testing.

**Reallocation and Coordination:** Assessed stock availability for alternative collection/testing and coordinated the redistribution of consumables across the lab network.





# Laboratory Information System (LIS) and Connectivity shockwave





# LIS and Connectivity

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- Suspension of internet/SIM card payments across district and provincial labs.
- Immediate return to paper-based data record (logbooks).
- Loss of real-time data reporting and visibility at central level.
- Delayed result transmission and compromised clinical decision-making.
- Withdrawal of project-funded IT hardware (computers/printers).



# LIS & Connectivity: mitigation actions

- **Manual Registration:** The system immediately reverted to the manual, paper-based registration system (Log Books), acknowledging the loss of connectivity.
- **Protocol Protection:** The system ensured the continuity of existing, proven functional internal strategies to manage data flow via paper (e.g., forms) to offset the delay in clinical notification.
- **Strategic Readiness (Future):** Recommendations were made for mapping of all sites and referencing needs, to prepare for future, resilient LIS solutions.
- **Logistical Reorientation:** The focus shifted to optimizing the physical delivery of results and samples (referencing), accepting the data delay as unavoidable.
- **Current mitigation relies on internal protocols, not external funding.**





# Sample Referral and Logistics







# Sample Referral and Logistics

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- Interruption of the last-mile transport network (fuel, maintenance, couriers).
- Spike increase in TAT — from days to weeks/months.
- Higher rate of rejected samples due to compromised integrity.
- Reduced movement of VL, EID, CD4, and TB samples.



# Mitigation Measures for SRS

- **Integrated Transport Flow:** The system ensured coordination with all HF so that sample collection occurred, whenever possible, at least twice per week, following a single, optimized flow and using all available transport and resources.
- **Route Adjustment:** New collection dates were agreed upon, and adjustments were made to the routes and the defined of sample convergence centers at the provincial level.
- **Conditional Collection:** HF that could perform referencing at least twice per week were instructed to maintain the functional system. Conversely, if the sample stability requirements could not be met, sample collection was suspended



# Mitigation Measures for SRS

- **Transition to Stable Samples (HIV):** Where SRS was not possible at least twice a week, the system mandated the use of DBS (Dried Blood Spot) or PSC (Plasma Separation Card). These samples offer 15 days of stability, compared to 5 days for liquid plasma.
- **CD4 Testing:** For peripheral HF without laboratory, sample collection was recommended according to the availability of transport. VISITECT testing was recommended in sites without FACSPresto.
- **Tuberculosis (TB):** Samples for culture and DST were referred at least twice per week to the respective reference laboratories (Nampula, Beira, Maputo, and Carmelo)
- **Enhanced communication to HFs to reinforce use of stable sample types (DBS/PSC) under reduced transport frequency**



# Lessons learnt

- Proactive planning and coordination are critical to ensure continuity of services in resource-limited settings.
- Contingency plans and innovation (e.g., decentralized testing, optimized SRS) help reduce external dependency and strengthen sustainability.
- Strong partnerships and transparent communication across central, provincial, donors, and suppliers build trust and long-term resilience.
- Investing in domestic capacity (human resources, logistics, and information systems) is essential for sustainable laboratory systems.







# Transition plan

- Gradual shift from donor-driven to government-led operational support.
- Strengthening provincial and district-level logistical capacity.
- Institutionalization of successful mitigation strategies.
- Diversification of suppliers and optimization of procurement processes.



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Plano de Transição e Sustentabilidade da Gestão do  
Sistema de Referenciamento de Amostras

Fevereiro de 2025



# Transition plan

- Development of hybrid LIS solutions combining local and cloud-based approaches.
- Sustaining effective mitigation measures regardless of future donor support (“donor funding as a bonus” principle).
- Embedding resilient practices into routine workflows to ensure long-term sustainability.



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# Next steps and technical assistance needs

**Advocacy for  
increased domestic  
investment in  
laboratory systems**

**Capacity building  
and ownership for  
provincial and  
district-level staff**

**Technical support for  
digital health integration  
and monitoring tools**

**Continued  
collaboration with  
global partners for  
sustainability.**



# Obrigado(a)/Thank you

